

## **GUIDELINES FOR MANAGING VIOLENT BEHAVIOUR**

### **MANAGING VIOLENT BEHAVIOUR**

Violence may arise from two sources; internal or (more likely) external.

Violence may not necessarily be physical, but may also be verbal. In either case, it may result in a person being in fear of their safety, wellbeing or security of their own or Church property.

#### **DO**

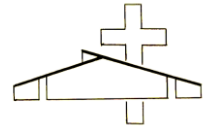
- Give a clear and prompt warning to stop the conduct
- Give a clear and prompt warning that if the conduct is not stopped, police will be called
- If the violent behaviour continues call the police

#### **DO NOT (Unless necessary to protect yourself or others)**

- Attempt to physically restrain a violent person
- Attempt to remove a violent person from the Church premises

### **CONTACT NUMBERS**

- **Emergency – 000**
- **Hornsby Police – 9476 9799**



## **GUIDELINES FOR SECURING THE PREMISES**

### **SECURING THE PREMISES**

In considering the need to secure the premises, it is necessary to evaluate the potential for (particularly external) violence on a case by case basis.

#### **DO**

- Advise others of your whereabouts and expected time of return
- Evaluate the potential for unauthorised entry/violence at the time
- Restrict access to the area by locking doors and windows
- Ensure that there is sufficient lighting to illuminate entry and exits

#### **DO NOT**

- Allow entry to anyone who will not identify themselves and state the purpose of their visit
- Work alone unless there is appropriate security and measures are in place to ensure a safe journey home

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